



MOLINO SONCINI CESARE - POLICY ON DELIVERIES

1. DELIVERY

Molino Soncini Cesare srl uses responsible and certified couriers to deliver products ordered via our site both to Italy and abroad.

All our deliveries are accompanied by the relevant documentation detailing the products they contain (invoice, and transport documents) plus any other documents required by Italian law, or by regulations of countries outside Italy.

The costs of delivery will be confirmed at the end of the ordering process, and are listed at the moment when customers are asked to confirm their orders.

2. DELIVERY TIMES

Delivery is generally to be expected within 7 (SEVEN) working days from the date of confirmation of payment, except where delivery might be delayed by the need to prepare the products for delivery, or unforeseen circumstances relating to the couriers. Where payment is made via credit card, the order will be processed immediately - where payment is made by bank transfer, the order will be processed only after our bank has confirmed that the payment has been successfully concluded.

3. DAMAGE TO GOODS

If the customer notices signs of damage to or interference with any of our packages at the moment of delivery that might have damaged the contents thereof, the customer is required to make note of all such details on the courier's receipt.